





Dear Times Tables Rock Stars user,

The Times Tables Rock Stars apps are available to download!

		
<b>Link</b>	<a href="http://tinyurl.com/ttrsandroid">http://tinyurl.com/ttrsandroid</a>	<a href="http://tinyurl.com/ttrsios">http://tinyurl.com/ttrsios</a>
<b>Screen-size</b>	Android phones, 7" tablets or larger	iPhones, iPad mini, iPad
<b>Cost</b>	<p>Free to download for schools and families.</p> <p>Logging into the app requires purchase of the Mobile Apps bolt-on. The cost is £36.50/year and covers all users in the school (it is not a per device, per download or per pupil cost).</p> <p>Note: it is free to use during the trial and it is included as standard for users on the Family plan. It's only school users that need to pay for the bolt-on once the trial has ended.</p>	

## FAQ

- Do I need to use the apps?**  
No, you can still enjoy playing Times Tables Rock Stars at [trockstars.com](http://trockstars.com) in your favourite browser. However the app has been designed to make playing TT Rock Stars an even better experience for tablet users.
- What tablets do the apps work on?**  
7" Android tablets, including LearnPads, Android phones, iPhones and iPads (both iPad Mini and iPad). You can use a school-owned tablet or a personal one.
- So I can use the apps at home?**  
Yes, absolutely!
- If I play on the app will it update my scores on the website?**  
Yes, the app and the website share one database. All scores get stored in the same place so scores will sync between the app and the website and vice versa.
- Can I play the app offline?**  
The first time you log on to the app, you'll need internet connection to be able to verify your account details. After that first time, you can log on without internet access and will store your game data and spending choices. The next time you use the app while being *online*, it will sync the offline data with the server.
- Who do I contact if I have a problem or suggestion?**  
If it's to do with your user account (e.g. you don't have or you've forgotten your username or password), contact one of the teachers at school. If there's a technical problem or a suggestion you want to make, write to [support@trockstars.com](mailto:support@trockstars.com)